LEARNING
FOR LIBRARY ASSISTANTS
AND SHELVERS

WHAT?
This poster illustrates interactive e-learning tutorials for library assistants, students library assistants and shlevers.

WHY?
Each year Ryerson University Library employs between 30 and 50 student assistants and shlevers. These new employees require fast and efficient training.

THE CHALLENGE
These employees work different shifts and have various educational and professional backgrounds. Consequently, there is a high demand to offer consistent and efficient training to new hires and to assess acquired skills in a timely fashion.

THE SOLUTION
Locally designed e-learning modules accessible through the university’s Blackboard learning management system.

E-LEARNING MODULES
1. LC Call Number Tutorial
2. Library Ergonomics Tutorial

NEXT STEPS
1. More online training e.g. iDesk 101 Tutorial, Member Services
2. Interactive video tutorial
3. Progress tracking, evaluation & assessment

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